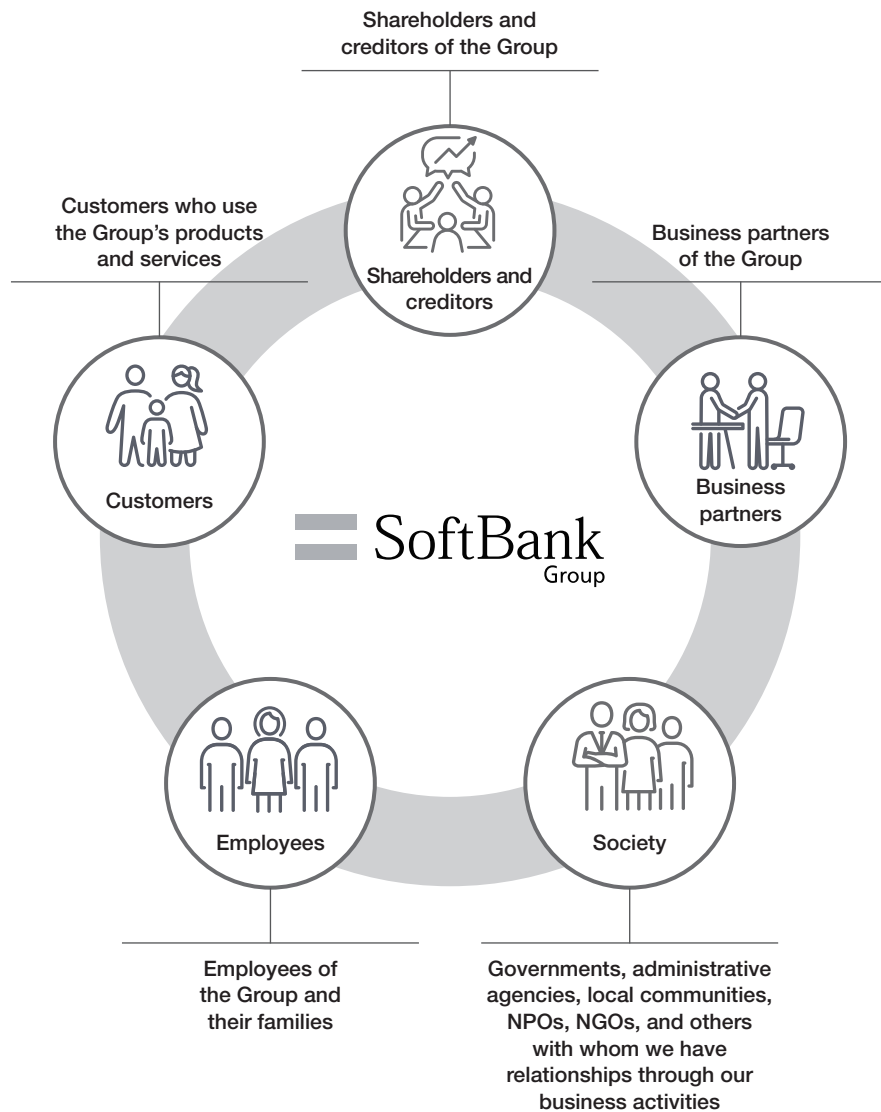


Communication with Stakeholders

The SoftBank Group builds relationships of trust through communication with stakeholders surrounding the Group, including shareholders and creditors, customers, business partners, employees, governments, administrative agencies and local communities, and will incorporate their perspectives into our corporate activities.






Stakeholders		Communication opportunities and content**	Related content in this report
Shareholders and creditors		<ul style="list-style-type: none"> Annual General Meeting of Shareholders, Earnings Results Briefings, Investor Briefings, etc. Meetings with institutional investors and analysts (624 in FY2021) Publication of the SoftBank Group Report (Annual Reports), Sustainability Reports, Reports to Shareholders, etc. Expansion of information on the website Publication of press releases and notices 	P. 15 Corporate Governance P. 45 Major External Evaluations of Sustainability
Customers		<ul style="list-style-type: none"> Establishment of the inquiry counter Expansion of information on the website Communication through social media, etc. 	P. 45 Corporate Data
Business partners		<ul style="list-style-type: none"> Establishment and dissemination of the Supplier Code of Conduct Information sharing through our website, the SoftBank Group Report (Annual Reports) and Sustainability Reports 	P. 19 Supplier Code of Conduct P. 28 Respect for Human Rights in the Supply Chain P. 37 Basic Policy on Environmental Initiatives
Employees		<ul style="list-style-type: none"> Holding employee roundtables (twice a year) Conducting employee satisfaction surveys (once a year) Establishment of an internal reporting system / helplines 	P. 20 Ethics & Compliance Helpline P. 28 Respect for Human Rights P. 29 Human Resources Strategy P. 30 Diversity & Inclusion P. 31 Creating a Supportive Working Environment P. 32 Industrial Safety and Health
Society	Governments and administrative agencies	<ul style="list-style-type: none"> Policy proposals and other activities through industry associations, etc. – Operation of the Renewable Energy Council and the GDC Renewable Energy Council – Participation in Japan Climate Initiative 	P. 42 Promotion of a Low-Carbon Society through Initiatives
	Local communities	<ul style="list-style-type: none"> Participation in local communities – Measures against COVID-19 (operating vaccination centers, setting up PCR testing centers, etc.), development of local human resources, support for disaster-stricken areas, support for Ukrainian refugees, etc. 	P. 32 Industrial Safety and Health P. 34 Participation in Our Community
	NPOs and NGOs	<ul style="list-style-type: none"> Conducting social contribution activities – Implementation of collaborative projects such as the next generation leader development program 	P. 34 Participation in Our Community

*1 Describes information related to SBG.

Major External Evaluations of Sustainability (As of April 30, 2022)

Inclusion in ESG Indexes

Index name	Company
Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA	Z Holdings Corporation
Dow Jones Sustainability World Index (DJSI World)	
Dow Jones Sustainability Asia Pacific Index (DJSI Asia Pacific)	SoftBank Corp. Z Holdings Corporation
   FTSE4Good Index Series*2 FTSE Blossom Japan Index*2 FTSE Blossom Japan Sector Relative Index*2	SoftBank Group Corp. SoftBank Corp. Z Holdings Corporation
2022 CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN)	SoftBank Group Corp. SoftBank Corp. Z Holdings Corporation
MSCI Japan Empowering Women Index (WIN)*3	
2022 CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX	SoftBank Corp. Z Holdings Corporation
MSCI Japan ESG Select Leaders Index**4	

Major Evaluations and Accreditations, etc.

The Sustainability Yearbook Member

SBG, SoftBank Corp., *1 Z Holdings Corporation
Selected as Sustainability Yearbook Member by S&P Global in the Sustainability Yearbook 2022, a listing of companies with outstanding sustainability.



Nikkei SDGs Management Survey 2021

SoftBank Corp.
Received the highest rating of 5 stars in the Nikkei SDGs Management Survey 2021, which comprehensively evaluates each company's SDGs management. In addition, SoftBank Corp. received the Social Value Award, which is given to companies in recognition of significant contributions of value to society.



Cyber Index Corporate Survey 2021

SBG, SoftBank Corp., Z Holdings Corporation
Certified as a model company for its excellent cybersecurity stance and information disclosure in the survey conducted by the Information Technology Federation of Japan.



Health & Productivity Management Outstanding Organizations Recognition Program (White 500)

SoftBank Corp., Z Holdings Corporation
Certified as a Health & Productivity Management Outstanding Organization in the large enterprise category (White 500).



Eruboshi

SoftBank Corp.
Certified as an Eruboshi (certification level 2) as a company with outstanding initiatives to promote the active participation of women.



Kurumin Certification Platinum Kurumin Certification

SBG, SoftBank Corp.
SBG granted Kurumin certification, and SoftBank Corp. granted Platinum Kurumin certification, respectively, as excellent childcare support companies.



CDP

SBG, SoftBank Corp.
Received an A- score in the overall rating and the Supplier Engagement Rating in the field of climate change by CDP, an international environment-related NGO.



Science Based Targets (SBT)

SoftBank Corp.
Targets set forth in SoftBank Corp.'s Carbon-Neutral 2030 Declaration were verified as Science Based Targets (SBT), as they are based on scientific evidence.



EcoVadis Silver Certification

SoftBank Corp.
Granted a Silver rating in a survey conducted by EcoVadis, a French evaluation organization specializing in sustainability assessment of supply chains.



Corporate Data (As of March 31, 2022)

Corporate name	SoftBank Group Corp.
Corporate website	https://group.softbank/en/
Established	September 3, 1981
Corporate headquarters	1-7-1, Kaigan, Minato-Ku, Tokyo 105-7537
Telephone number	+81-3-6889-2000
Representative	Masayoshi Son, Representative Director, Corporate Officer, Chairman & CEO
Common stock	238,772 million yen
Subsidiaries	1,316
Associates	565
Joint ventures	37
Number of employees	255 (consolidated basis: 59,721)
Main business	Pure holding company
Independent auditor	Deloitte Touche Tohmatsu
Inquiries	SoftBank Group Corp. https://group.softbank/en/contact

*1 SoftBank Corp. was also selected as an Industry Mover for improving its score the most from the previous year.

*2 FTSE Russell (the trading name of FTSE International Limited and Frank Russell Company) confirms that SoftBank Group Corp., SoftBank Corp. and Z Holdings Corporation have been independently assessed according to the FTSE4Good Index Series, FTSE Blossom Japan Index series criteria, and have satisfied the requirements to become a constituent of those index series.

*3 THE INCLUSION OF SoftBank Group Corp., SoftBank Corp. and Z Holdings Corporation IN ANY MSCI INDEX, AND THE USE OF MSCI LOGOS, TRADEMARKS, SERVICE MARKS OR INDEX NAMES HEREIN, DO NOT CONSTITUTE A SPONSORSHIP, ENDORSEMENT OR PROMOTION OF SoftBank Group Corp. and Z Holdings Corporation BY MSCI OR ANY OF ITS AFFILIATES. THE MSCI INDEXES ARE THE EXCLUSIVE PROPERTY OF MSCI. MSCI AND THE MSCI INDEX NAMES AND LOGOS ARE TRADEMARKS OR SERVICE MARKS OF MSCI OR ITS AFFILIATES.

*4 THE INCLUSION OF SoftBank Corp. and Z Holdings Corporation IN ANY MSCI INDEX, AND THE USE OF MSCI LOGOS, TRADEMARKS, SERVICE MARKS OR INDEX NAMES HEREIN, DO NOT CONSTITUTE A SPONSORSHIP, ENDORSEMENT OR PROMOTION OF SoftBank Corp. and Z Holdings Corporation BY MSCI OR ANY OF ITS AFFILIATES. THE MSCI INDEXES ARE THE EXCLUSIVE PROPERTY OF MSCI. MSCI AND THE MSCI INDEX NAMES AND LOGOS ARE TRADEMARKS OR SERVICE MARKS OF MSCI OR ITS AFFILIATES.

See the official website of each company for further details.

 SoftBank Group Corp.  SoftBank Corp.  Z Holdings Corporation

GRI Standards Content Index (As of September 30, 2022)

This report was prepared with reference to the sustainability reporting standards of the Global Reporting Initiative (GRI). The following index details the relevant content of this report and SBG's website.

General Disclosures

Disclosure item		Related pages
GRI 102: General Disclosures 2016		
Organizational Profile		
102-1	Name of the organization	P. 45 Corporate Data web Corporate Data
102-2	Activities, brands, products, and services	P. 4 Segment Information P. 45 Corporate Data web Segments
102-3	Location of headquarters	P. 45 Corporate Data web Corporate Data
102-4	Location of operations	web Group Companies
102-5	Ownership and legal form	P. 45 Corporate Data web Corporate Data
102-6	Markets served	P. 4 Segment Information web Segments
102-7	Scale of the organization	P. 4 Segment Information P. 45 Corporate Data web Corporate Data web Highlights
102-8	Information on employees and other workers	web ESG Data > Social-related data > Human Resources and Diversity
102-9	Supply chain	P. 19 Supplier Code of Conduct P. 28 Respect for Human Rights in the Supply Chain P. 37 Basic Policy on Environmental Initiatives web Social Initiatives > Supply Chain Management
102-10	Significant changes to the organization and its supply chain	Not applicable
102-11	Precautionary Principle or approach	P. 15 Corporate Governance P. 22 Risk Management web Corporate Governance web Risk Management
102-12	External initiatives	P. 42 Promotion of a Low-Carbon Society through Initiatives web Environmental Initiatives > Efforts to Address Climate Change > Promoting decarbonization through initiatives
102-13	Membership of associations	P. 42 Promotion of a Low-Carbon Society through Initiatives web Environmental Initiatives > Efforts to Address Climate Change > Promoting decarbonization through initiatives

Disclosure item		Related pages
Strategy		
102-14	Statement from senior decision-maker	P. 3 Message from the Chairman & CEO web Top Message
102-15	Key impacts, risks, and opportunities	P. 9 Our Basic Approach P. 22 Risk Management P. 37 Climate-related Information Disclosures in Accordance with the TCFD Recommendations web Our Approach to Sustainability > Our Material Issues – Strategic Material Issues web Risk Management web Environmental Initiatives > Efforts to Address Climate Change > Climate-related Information Disclosures in accordance with the TCFD Recommendations
Ethics and Integrity		
102-16	Values, principles, standards, and norms of behavior	P. 4 Corporate Philosophy / Vision / Cluster of No. 1 Strategy P. 19 SoftBank Group Code of Conduct web Vision & Strategy web Compliance > SoftBank Group Code of Conduct
102-17	Mechanisms for advice and concerns about ethics	P. 20 Ethics & Compliance Helpline web Compliance > Ethics & Compliance Helpline
Governance		
102-18	Governance structure	P. 15 Corporate Governance web Corporate Governance
102-19	Delegating authority	P. 10 Sustainability Governance Structure P. 15 Corporate Governance web Our Approach to Sustainability > Sustainability Governance Structure web Corporate Governance System
102-20	Executive-level responsibility for economic, environmental, and social topics	P. 10 Sustainability Governance Structure P. 11 Feature: Sustainability Committee web Our Approach to Sustainability > Sustainability Governance Structure
102-21	Consulting stakeholders on economic, environmental, and social topics	P. 44 Communication with Stakeholders
102-22	Composition of the highest governance body and its committees	P. 15 Corporate Governance web Corporate Governance System web Corporate Management

Disclosure item		Related pages
102-23	Chair of the highest governance body	P. 15 Corporate Governance web Corporate Governance System
102-24	Nominating and selecting the highest governance body	P. 15 Corporate Governance web Corporate Governance System
102-25	Conflicts of interest	P. 16 Status of the Board of Directors and its Members P. 17 Status of the Audit & Supervisory Board and its Members web Corporate Management web Corporate Governance System > Chart of Corporate Governance System > Board of Directors
102-26	Role of highest governance body in setting purpose, values, and strategy	P. 15 Corporate Governance web Corporate Governance System
102-27	Collective knowledge of highest governance body	P. 10 Sustainability Governance Structure web Our Approach to Sustainability > Sustainability Governance Structure
102-28	Evaluating the highest governance body's performance	P. 15 Corporate Governance web Corporate Governance System > Chart of Corporate Governance System > Board of Directors
102-29	Identifying and managing economic, environmental, and social impacts	P. 9 Our Basic Approach P. 15 Corporate Governance P. 22 Risk Management P. 37 Climate-related Information Disclosures in Accordance with the TCFD Recommendations web Our Approach to Sustainability web Corporate Governance web Risk Management web Environmental Initiatives > Efforts to Address Climate Change > Climate-related Information Disclosures in accordance with the TCFD Recommendations
102-30	Effectiveness of risk management processes	P. 22 Risk Management P. 37 Climate-related Information Disclosures in Accordance with the TCFD Recommendations web Risk Management web Environmental Initiatives > Efforts to Address Climate Change > Climate-related Information Disclosures in accordance with the TCFD Recommendations
102-31	Review of economic, environmental, and social topics	P. 22 Risk Management P. 37 Climate-related Information Disclosures in Accordance with the TCFD Recommendations web Risk Management web Environmental Initiatives > Efforts to Address Climate Change > Climate-related Information Disclosures in accordance with the TCFD Recommendations
102-32	Highest governance body's role in sustainability reporting	P. 9 Our Basic Approach P. 11 Feature: Sustainability Committee web Top Message web Our Approach to Sustainability > Sustainability Governance Structure
102-33	Communicating critical concerns	P. 15 Corporate Governance web Corporate Governance System web Internal Control System

Disclosure item		Related pages
102-34	Nature and total number of critical concerns	P. 20 Ethics and Compliance Program web ESG Data > Governance-related data > Number of Disciplinary Actions related to Violations of Company Regulations, Laws, etc.
102-35	Remuneration policies	P. 18 Executive Compensation System web Corporate Management > Compensation
102-36	Process for determining remuneration	P. 18 Executive Compensation System web Corporate Management > Compensation
102-37	Stakeholders' involvement in remuneration	P. 18 Executive Compensation System web Corporate Management > Compensation
102-38	Annual total compensation ratio	
102-39	Percentage increase in annual total compensation ratio	
Stakeholder Engagement		
102-40	List of stakeholder groups	P. 44 Communication with Stakeholders
102-41	Collective bargaining agreements	web Social Initiatives > Creating a Supportive Working Environment > Labor practices
102-42	Identifying and selecting stakeholders	P. 44 Communication with Stakeholders
102-43	Approach to stakeholder engagement	P. 44 Communication with Stakeholders
102-44	Key topics and concerns raised	P. 44 Communication with Stakeholders
Reporting Practice		
102-45	Entities included in the consolidated financial statements	web Group Companies
102-46	Defining report content and topic Boundaries	P. 1 Editorial Policy
102-47	List of material topics	P. 9 Our Basic Approach web Our Approach to Sustainability > Our Material Issues – Strategic Material Issues
102-48	Restatements of information	Not applicable
102-49	Changes in reporting	Not applicable
102-50	Reporting period	P. 1 Editorial Policy
102-51	Date of most recent report	P. 1 Editorial Policy
102-52	Reporting cycle	P. 1 Editorial Policy
102-53	Contact point for questions regarding the report	P. 45 Corporate Data web Contact Us
102-54	Claims of reporting in accordance with the GRI Standards	P. 1 Editorial Policy
102-55	GRI content index	P. 46 GRI Standards Content Index
102-56	External assurance	web ESG Data > Environment-related data > Third-Party Verification of Environmental Data
GRI 103: Management Approach 2016		
103-1	Explanation of the material topic and its Boundary	P. 9 Our Basic Approach web Our Approach to Sustainability > Our Material Issues – Strategic Material Issues

Disclosure item		Related pages
103-2	The management approach and its components	P. 9 Our Basic Approach
		P. 15 Corporate Governance
		P. 19 Compliance
		P. 22 Risk Management
		P. 24 Information Security
		P. 28 Respect for Human Rights
		P. 37 Basic Policy on Environmental Initiatives
		web Our Approach to Sustainability
		web Corporate Governance System
		web Compliance
		web Risk Management
		web Information Security
		web Social Initiatives > Respect for Human Rights > Our stance on human rights
103-3	Evaluation of the management approach	web Environmental Initiatives > Environment Management
		P. 18 Evaluation of the Effectiveness of the Board of Directors
		P. 45 Major External Evaluations of Sustainability
		web Corporate Governance System > Chart of Corporate Governance System > Board of Directors
		web External Evaluation

Economic

Disclosure item		Related pages
GRI 201: Economic Performance 2016		
201-1	Direct economic value generated and distributed	P. 34 Participation in Our Community
		web Participation in Our Community
		web Investor Relations
		web ESG Data > Social-related data
201-2	Financial implications and other risks and opportunities due to climate change	P. 37 Climate-related Information Disclosures in Accordance with the TCFD Recommendations
		web Environmental Initiatives > Efforts to Address Climate Change > Climate-related Information Disclosures in accordance with the TCFD Recommendations
201-3	Defined benefit plan obligations and other retirement plans	
201-4	Financial assistance received from government	
GRI 202: Market Presence 2016		
202-1	Ratios of standard entry level wage by gender compared to local minimum wage	web Social Initiatives > Creating a Supportive Working Environment > Labor practices > Fair and industry-competitive treatment
202-2	Proportion of senior management hired from the local community	

Disclosure item		Related pages
GRI 203: Indirect Economic Impacts 2016		
203-1	Infrastructure investments and services supported	P. 32 Industrial Safety and Health P. 34 Participation in Our Community web ESG Data > Social-related data > Social Contribution Activity Cost web Our Response to COVID-19 web Participation in Our Community
203-2	Significant indirect economic impacts	P. 34 Participation in Our Community web Participation in Our Community
GRI 204: Procurement Practices 2016		
204-1	Proportion of spending on local suppliers	
GRI 205: Anti-corruption 2016		
205-1	Operations assessed for risks related to corruption	P. 21 Anti-corruption Initiatives web Anti-corruption Initiatives
205-2	Communication and training about anti-corruption policies and procedures	P. 21 Anti-corruption Initiatives web Anti-corruption Initiatives
205-3	Confirmed incidents of corruption and actions taken	web ESG Data > Governance-related data > Number of Disciplinary Actions related to Violations of Company Regulations, Laws, etc.
GRI 206: Anti-competitive Behavior 2016		
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Not applicable
GRI 207: Tax 2019		
207-1	Approach to tax	P. 21 Initiatives for Taxation web Initiatives for Taxation
207-2	Tax governance, control, and risk management	P. 21 Initiatives for Taxation web Initiatives for Taxation
207-3	Stakeholder engagement and management of concerns related to tax	P. 21 Initiatives for Taxation web Initiatives for Taxation
207-4	Country-by-country reporting	

Environmental

Disclosure item		Related pages
GRI 301: Materials 2016		
301-1	Materials used by weight or volume	
301-2	Recycled input materials used	P. 43 Promotion of a Circular Economy
		web Environmental Initiatives > Promotion of Circular Economy
301-3	Reclaimed products and their packaging materials	

Disclosure item		Related pages
GRI 302: Energy 2016		
302-1	Energy consumption within the organization	web ESG Data > Environment-related data > Energy Consumption
302-2	Energy consumption outside of the organization	
302-3	Energy intensity	
302-4	Reduction of energy consumption	P. 39 Reducing Greenhouse Gas Emissions from Business Activities web Environmental Initiatives > Efforts to Address Climate Change
302-5	Reductions in energy requirements of products and services	
GRI 303: Water and Effluents 2018		
303-1	Interactions with water as a shared resource	
303-2	Management of water discharge-related impacts	
303-3	Water withdrawal	
303-4	Water discharge	
303-5	Water consumption	
GRI 304: Biodiversity 2016		
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	
304-2	Significant impacts of activities, products, and services on biodiversity	
304-3	Habitats protected or restored	
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	
GRI 305: Emissions 2016		
305-1	Direct (Scope 1) GHG emissions	web ESG Data > Environment-related data
305-2	Energy indirect (Scope 2) GHG emissions	web ESG Data > Environment-related data
305-3	Other indirect (Scope 3) GHG emissions	web ESG Data > Environment-related data
305-4	GHG emissions intensity	web ESG Data > Environment-related data
305-5	Reduction of GHG emissions	P. 39 Reducing Greenhouse Gas Emissions from Business Activities web Environmental Initiatives > Efforts to Address Climate Change
305-6	Emissions of ozone-depleting substances (ODS)	
305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	
GRI 306: Waste 2020		
306-1	Waste generation and significant waste-related impacts	
306-2	Management of significant waste-related impacts	
306-3	Waste generated	
306-4	Waste diverted from disposal	

Disclosure item		Related pages
306-5	Waste directed to disposal	
GRI 307: Environmental Compliance 2016		
307-1	Non-compliance with environmental laws and regulations	web Environmental Initiatives > Environment Management > Approach to environmental issues
GRI 308: Supplier Environmental Assessment 2016		
308-1	New suppliers that were screened using environmental criteria	P. 19 Supplier Code of Conduct P. 37 Basic Policy on Environmental Initiatives web Environmental Initiatives > Environment Management > Environmentally-friendly supply chain
308-2	Negative environmental impacts in the supply chain and actions taken	

Social

Disclosure item		Related pages
GRI 401: Employment 2016		
401-1	New employee hires and employee turnover	web ESG Data > Social-related data > Human Resources and Diversity
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	P. 31 Benefits web Social Initiatives > Creating a Supportive Working Environment > Labor practices
401-3	Parental leave	
GRI 402: Labor/Management Relations 2016		
402-1	Minimum notice periods regarding operational changes	
GRI 403: Occupational Health and Safety 2018		
403-1	Occupational health and safety management system	
403-2	Hazard identification, risk assessment, and incident investigation	web Social Initiatives > Creating a Supportive Working Environment > Industrial safety and health
403-3	Occupational health services	web Social Initiatives > Creating a Supportive Working Environment > Industrial safety and health
403-4	Worker participation, consultation, and communication on occupational health and safety	web Social Initiatives > Creating a Supportive Working Environment > Industrial safety and health
403-5	Worker training on occupational health and safety	
403-6	Promotion of worker health	P. 31 Creating a Supportive Working Environment web Social Initiatives > Creating a Supportive Working Environment > Industrial safety and health
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	
403-8	Workers covered by an occupational health and safety management system	

Disclosure item	Related pages
403-9 Work-related injuries	web ESG Data > Social-related data > Safety and Health of employees
403-10 Work-related ill health	web ESG Data > Social-related data > Safety and Health of employees
GRI 404: Training and Education 2016	
404-1 Average hours of training per year per employee	web ESG Data > Social-related data > Training and Development
404-2 Programs for upgrading employee skills and transition assistance programs	P. 29 Human Resources Strategy web Social Initiatives > Creating a Supportive Working Environment > Human resources strategy
404-3 Percentage of employees receiving regular performance and career development reviews	web Social Initiatives > Creating a Supportive Working Environment > Human resources strategy > Career development management
GRI 405: Diversity and Equal Opportunity 2016	
405-1 Diversity of governance bodies and employees	P. 30 Diversity & Inclusion web ESG Data > Social-related data > Human Resources and Diversity
405-2 Ratio of basic salary and remuneration of women to men	web ESG Data > Social-related data > Salaries and Remuneration
GRI 406: Non-discrimination 2016	
406-1 Incidents of discrimination and corrective actions taken	P. 20 Ethics & Compliance Helpline web Compliance > Ethics & Compliance Helpline web ESG Data > Governance-related data > Number of Disciplinary Actions related to Violations of Company Regulations, Laws, etc.
GRI 407: Freedom of Association and Collective Bargaining 2016	
407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	
GRI 408: Child Labor 2016	
408-1 Operations and suppliers at significant risk for incidents of child labor	
GRI 409: Forced or Compulsory Labor 2016	
409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	
GRI 410: Security Practices 2016	
410-1 Security personnel trained in human rights policies or procedures	
GRI 411: Rights of Indigenous Peoples 2016	
411-1 Incidents of violations involving rights of indigenous peoples	

Disclosure item	Related pages
GRI 412: Human Rights Assessment 2016	
412-1 Operations that have been subject to human rights reviews or impact assessments	P. 28 Identifying Human Rights Risks web Social Initiatives > Respect for Human Rights
412-2 Employee training on human rights policies or procedures	P. 28 Respect for Human Rights web Social Initiatives > Respect for Human Rights > Education and training activities
412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	
GRI 413: Local Communities 2016	
413-1 Operations with local community engagement, impact assessments, and development programs	P. 34 Participation in Our Community web Participation in Our Community
413-2 Operations with significant actual and potential negative impacts on local communities	
GRI 414: Supplier Social Assessment 2016	
414-1 New suppliers that were screened using social criteria	P. 19 Supplier Code of Conduct P. 28 Respect for Human Rights in the Supply Chain web Social Initiatives > Supply Chain Management
414-2 Negative social impacts in the supply chain and actions taken	
GRI 415: Public Policy 2016	
415-1 Political contributions	web ESG Data > Governance-related data > Political Contributions
GRI 416: Customer Health and Safety 2016	
416-1 Assessment of the health and safety impacts of product and service categories	
416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	
GRI 417: Marketing and Labeling 2016	
417-1 Requirements for product and service information and labeling	
417-2 Incidents of non-compliance concerning product and service information and labeling	
417-3 Incidents of non-compliance concerning marketing communications	
GRI 418: Customer Privacy 2016	
418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	
GRI 419: Socioeconomic Compliance 2016	
419-1 Non-compliance with laws and regulations in the social and economic area	web ESG Data > Governance-related data > Number of Disciplinary Actions related to Violations of Company Regulations, Laws, etc.